

# Arch



***The Association of Retained Council Housing***

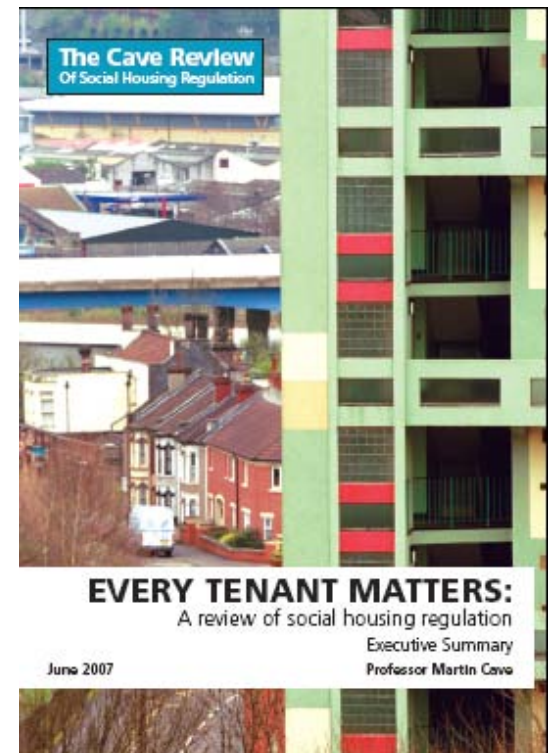
# National Tenant Voice

**Steve Hilditch**  
**Independent Chair**  
**NTV Project Group**

# Where it all began: The Cave Review: Every Tenant Matters

**“...strongly in favour of empowering tenants by increasing the role they can play in assessing the performance of their landlord at both local/estate and overall level.”**

**“The national tenant voice should be established to give tenants both a voice and expertise at national level”**



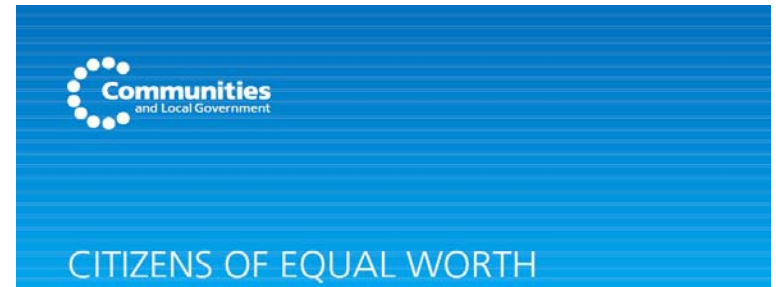
# Project Group to advise CLG

- **National Tenants Organisations**
- **Regional tenants organisations**
- **National housing bodies inc**
  - Homes and Communities Agency**
  - Chartered Institute of Housing**
  - TPAS**
  - National Housing Federation**
  - Tenant Services Authority**
  - Local Government Association**
  - Audit Commission**



# How it went about its task

- **Met monthly since Feb 2008 with working groups in between**
- **Always sought consensus**
- **Issued consultation paper in summer 2008**
- **16 consultation events attended by over 1000 tenants + many written responses**
- **Report sent to CLG in Oct**
- **Proposals agreed by Margaret Beckett Feb 2009**
- **Report published**



**The Project Group's Proposals for the National Tenant Voice**



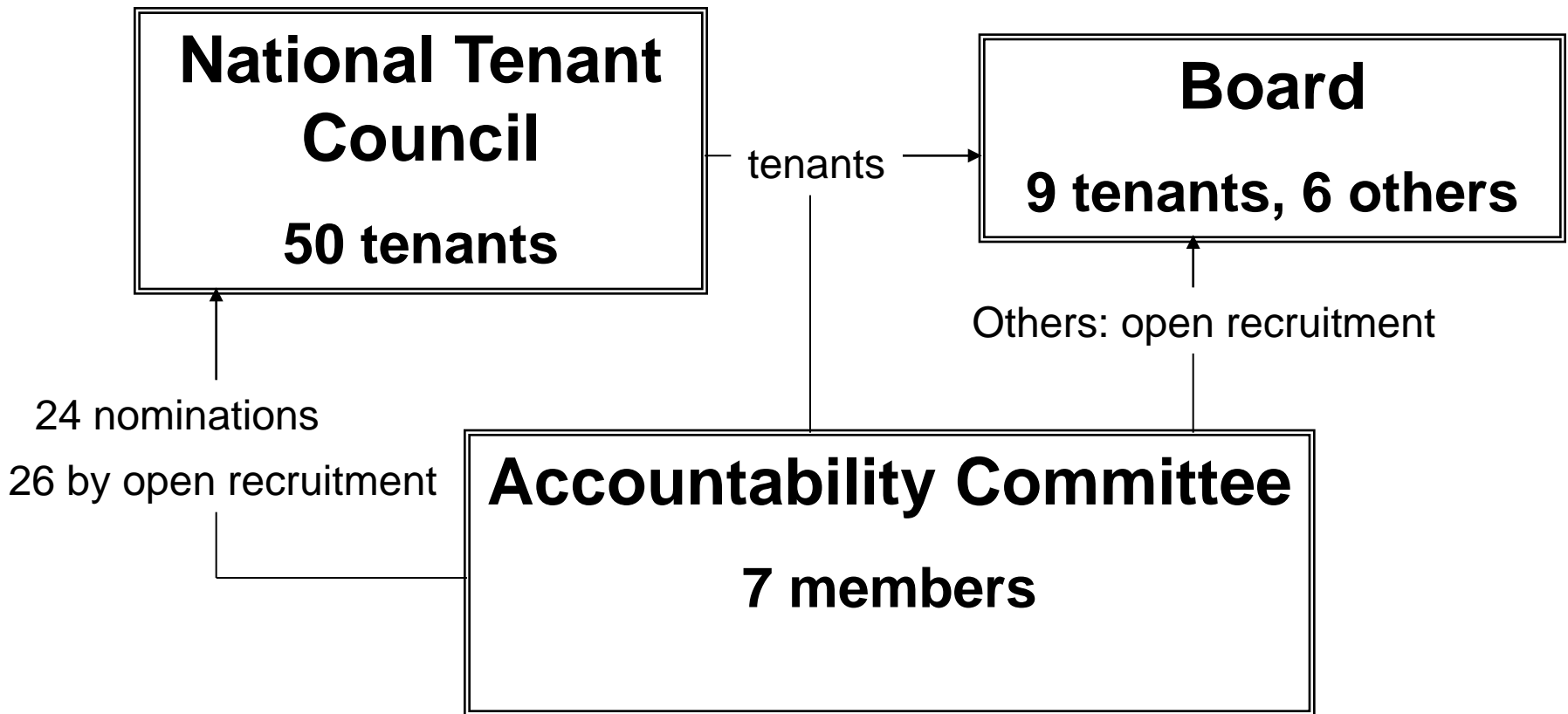
# What will the NTV do?

- **Enable tenants to influence policy and practice at national (and regional) level**
- **Research into tenants' experiences and views**
- **Communicate – a two-way dialogue with tenants**
- **Support for representative tenant structures nationally and regionally**

**Promote a positive image of social housing and social tenants**



## A Non Departmental Public Body



# Next Steps

- **Project Group continues until structure set up**
- **Local Democracy, Economic Development and Construction Bill allows govt to fund the NTV**
- **Accountability Committee started recruitment**
- **Commissioned 30 Road-show events to:**
  - **inform tenants of progress**
  - **encourage tenants to apply for Council**
  - **start consultation on first full year activities**
- **Tenants registering interest on CLG website**
- **Work starting on constitution, office, staffing etc**
- **Timeline complicated but aim is to set up the NTV Council over summer and the NTV Board by Winter**

# Key issues

- **Establishing the National Council to reflect make-up of social housing tenants**
- **Good relationships with**
  - **national & regional tenants organisations**
  - **government**
  - **landlord organisations**
  - **regulator**
  - **other stakeholders**
- **Identifying key priorities for the NTV when established – what should it do?**



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